

**12th January 2021**

We have now completed the first vaccines and are delighted that we were able to see so many patients and staff. A new appointment booking system has now been introduced which will help us reach more people, more quickly. Everyone who has a mobile telephone should receive a text message asking them to book their appointment directly. This will save many hours of staff time as previously each patient was telephoned individually to make the appointment.

Once the clinic is full, and you try to book your appointment you will see a message to say that no appointments are available - don't worry more will become available very soon. Please check your link every day, and you will be able to book your vaccine the moment a booking slot becomes available.

Don't worry if you can't make the appointment yourself, someone from the surgery will contact you - we will know if you haven't made your appointment. Likewise if you have no mobile number, we will know that also and we will call you. **PLEASE DO NOT CALL THE SURGERY TO MAKE YOUR APPOINTMENT.** Only call the surgery if you wish to **CANCEL** your appointment.

***Please be aware that once you have received your vaccination you must still follow Government guidelines and stay at home and keep your distance.***

***Thank you.  
Burwell Surgery  
12<sup>th</sup> January 2021***

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